



Magnolia Fire Department

BULLETIN

No. 2025-14

Date: 6/16/2025

To: Emergency Operations Personnel

From: Operations Chief

Subject: Dispatch Inquiry Form

**INFORMATIONAL
OPERATIONAL**

All,

As our district continues to grow and evolve, it's essential that we regularly review and update our hydrant vs. non-hydrant Response Maps. This ensures the correct apparatus is dispatched to each incident based on current conditions.

To assist with identifying and correcting potential dispatch issues, we've created a **Dispatch Inquiry Form**—now available in the **Department Forms** section of the **MFD App**.

If you observe a situation where the wrong unit(s) are dispatched, please take a moment to complete the form. This will help us investigate the issue and make any necessary adjustments.

Examples of when to submit a form include:

- A Tanker box is assigned to an area that has hydrants
- An Engine box is assigned to an area that does not have hydrants
- The closest unit is not dispatched to an incident (medical, MVA, fire, etc.)
- General questions about why one unit was dispatched over another

Your input is critical in helping us adapt our response strategies to better serve the community as the district changes.

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Langton